



CALENDAR OF EVENTS

- April 26, 2019**
 First Annual CWC Educational Conference
 Ayres Hotel, Costa Mesa, CA
- May 9, 2019**
 Retirement Seminar
- June 1, 2019**
 CWC Family Picnic
 CWC San Gabriel Valley
- June 9, 2019**
 "Walk Like MADD"
 CWC Puerto Del Sol
- June 15, 2019**
 CalPERS Workshop

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 CWC Conference

MESSAGE FROM THE STATE CHAPTER PRESIDENT

By James Thomas, CWC President

It is with great sadness to let you know that Patricia (Pat) Thornton has passed away. She was an inspiration to us all. She was a dedicated CWC member and a friend to everyone she met. I was given a chance to produce this Cal Liope, and hope Pat will be proud of me.

Spring has sprung and CWC is ready to blossom. CWC has been busy creating our new website. We are excited for the website to be completed so it can be shared with everyone. Our dedicated Membership

Chair has been busy building membership and making sure that we are on track with the established membership plan. The Membership Chair holds regular meetings to keep District Directors and Chapter Presidents informed about the progress being made. Our Book Club has been actively meeting, as scheduled, to discuss the new book of choice, Deep Work by Cal Newport.

CWC is currently working with EDDU to establish an educational project that can benefit anyone working in



JAMES THOMAS

the Workforce Arena. We are working together to expand educational opportunities throughout California. CWC is excited to have the opportunity to work with EDDU an educational institution

MEET CWC SPEAKERS FOR THE EDUCATIONAL CONFERENCE

By Raymond Cabrera

The conference team has gone all out for this year's Educational Conference. Since this is our first year on our own, the team decided to really challenge our efforts in getting speakers that will give us an interesting and engaging presentation. We think we have accomplished our goal.

This year's team consists of me, Nan Bowman, Val Moeller, Fabian Valencia and Mary Navarro-Aldana with contributions from Dadisi R. Elliott. We were presented with several names of speakers that we had to research and whittle down to three for our program.

As our Keynote Speaker

APRIL 26 2019

**COSTA MESA
 NEWPORT BEACH**

**SEE REGISTRATION FORM
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VICTOR BLOOMBERG

we decided on **Victor Bloomberg** speaking on Integrating Workforce Innovations, which should be right up our alley. External sources of disruption are intensifying, as is the impact on CWC and its members. This inter-

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Remembering



*Patricia (Pat)
 Marlene Thornton*

*By James Thomas,
 CWC President and
 Val Moeller, District III Director*

Patricia Thornton was a lady of class, pride, dignity, and an educator. Pat was an active member for almost 40 years. When she retired in 1999, she continued her commitment to the organization as a retiree. She was a straight to the point

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CWC MEMBERSHIP DRIVE

10 Ways to Boost Chapter Membership

By *Dadisi Elliott,*
Membership Committee Chair

Adapted from the Rotary Club Membership Manual

The following list contains some simple, but proven effective methods to boost your membership and help your chapter and the overall organization to grow:

Develop an Individual Chapter Plan (ICP). Consult with the Membership Coordinator, or review the Membership Report. Analyze your chapter history, and learn about the trends in your membership growth and losses. Set a realistic goal for retaining current members and recruiting new ones. Design a membership recruitment plan to achieve your membership goals by a specific pre-determined date. Assign a Chapter Membership Chair or Committee to plan a membership drive consisting of one or more activities. The activities should highlight the value and benefit of joining your chapter of CWC. The Membership Committee is available to help.

Educate members. Make sure your chapter features regular topics about CWC and your chapter activities and projects. The more your members know about CWC, the more effective they will be to promote CWC to prospective members.

Take turns inviting guests. At least one member should be expected to bring a guest every meeting or activity. It is a sure bet that some guests will want to join. This also helps members get in the habit of identifying potential members and asking them to join.



DADISI ELLIOTT AND JAMES TOMAS

Practice good hospitality. Roll out the welcome mat and make guests and new members feel comfortable and at home. First impressions are important. Encourage members to introduce themselves and talk about chapter goals and accomplishments.

Create and present great programs. Design educational lunch and learn workshops and other activities that meet the needs of your audience. Hosting interesting chapter meetings will make those guests want to come back for more.

Public Relations. Put your chapter on display. Assign one or two social butterflies in your chapter to work on a public relations campaign, to post flyers, posters, and other information in the break rooms, bulletin boards, agency newsletters, and the CWC website to promote chapter activities. Be sure to provide the names, emails, and phone numbers of chapter officers or members who can be contacted for more information.

Reclaim Retirees and terminated memberships. Pull out old CWC membership rosters and identify those who have left the chapter. Assign some volunteers to give those members a call; you never know, their situations

may have changed since they left and they may be interested in becoming active in your chapter again. If for some reason they are unable to join, ask them for some names of people they think would make good CWC members.

Make the most of service projects and educational workshops. Whenever the chapter provides a lunch and learn workshop, contributes to an event, or sponsors a community service project promote CWC to everyone in attendance. Ask prospects to get involved as volunteers before they join. Perhaps a meaningful community service project may prod some good prospect to make a commitment. Give them literature on CWC, invite them to visit your chapter meeting, and encourage them to become members.

Plan a fun social event. Organize a luncheon or other fun activity as a recruitment event. Invite as many prospective members and their spouses or significant others as possible. While having fun and socializing at the get together, include some educational benefits and invite them to join your chapter of CWC.

Learn from other CWC chapters. Scan the CWC membership reports to identify those chapters that have successfully grown. Contact or visit them to find out how they increased membership. Observe how they handle their meetings and how they welcome guests to events. Plug into the State Membership Committee meetings for support and guidance, as well as; attend your District meetings, and Annual Education and Leadership Conferences.

Strengths-Based Leadership

By Violeta Velazquez

Presented by Russell Best

On March 7, 2019, the Inland Empire Chapter was pleased to host Russel Best, Workforce Services Branch Employment Program Manager III. Mr. Best delivered an exceptional presenta-



VIOLETA VELAZQUEZ

tion on Strengths Based Leadership; a leadership theory invented by Don O. Clifton, father and founder of Strengths-Based Psychology.

Mr. Best began his presentation by sharing an anecdotal story about how he first became involved with Strengths finders. According to Mr. Best, when he first became a mentor for the MVP mentoring program, he asked if there were any resources, or a roadmap of what leadership looked like for their department. To Mr. Best's dismay, he was given lots of books on the topic of leadership, however; it was near to impossible to go through all of the books. Not only that, but he was too tired and not at all interested in working on people's weaknesses. So, Mr. Best decided to reach out to his Alma Mater for assistance. It was through his Alma Mater that he was referred to the book called Strengths finders 2.0

The basic philosophy behind Strengths finders is that everyone has natural talents. We will get the farthest in life if we focus on elevating our personal strengths, rather than trying to balance our weaknesses. The book also contains a Strengths finder's quiz that helps people uncover and develop their natural talents. It lists 34 potential strengths, and after taking the assessment one gets to see and learn about their top five. It also provided additional in-depth information and suggestions for using your strengths in your life and work.

Strengths finders is a value stream, and according to Mr. Best. It was a great way to charge up innovation in his quest for providing the best mentoring he could through his department's MVP program. I.T. ensured that people were working on their strength areas. The MVP process now incorporates the teachings set forth through Strengths finders. The program focuses on finding their mentees strengths, validating those strengths, and getting them to work in their areas of strength.

Effective leaders are always investing in their strengths and the strengths of individuals on their team. There are three tenants of Strengths-based leadership:

1) Effective leaders invest in their followers' strengths,

2) Effective leaders build well-rounded teams out of followers who are not, and

3) Effective leaders understand the needs of followers. Focusing on talents and strengths not only builds confidence, but people also become more engaged in their work. So, what is strength composed of? A strength

is composed by three characteristics:

- 1) **Talents**
- 2) **Knowledge**, and
- 3) **Skills**

Accordingly, there are also four distinct domains of leadership:

1) **Executing:** Leaders with this dominant strength domain know how to make things happen; the know how to "catch" an idea and make it a reality,

2) **Influencing:** Those who lead by influencing help their team reach a much broader audience. People with strength in this domain are always selling the team's ideas inside and outside the organization,

3) **Relationship Building:** These types of leaders are the essential glue that holds a team together; they have the unique ability to create groups and organizations that are much greater than the sum of their parts, and

4) **Strategic Thinking:** Leaders with this dominant strength domain are the ones who keep us focused on what could be. Leaders are constantly absorbing, analyzing information, and helping the team make better decisions. Leaders are also continually finding ways to stretch our thinking abilities for the future.

I have personally benefited by this book and its teachings. I took the test myself and discovered that my top strengths are "Intellection, Learner, Input, Context, and Relater." Summed up quickly, my dominant domain of leadership strength is Strategic Thinking, and for me my assessment was spot on!

Mr. Best's depth of knowledge and personable speaking style captured the attention of his audience. The information shared by Mr. Best helped distill what makes and defines leaders and teams, and provided great insight on why people follow. Discover your talents... develop your strengths

The following leadership resources were recommended: Becoming a Person of Influence, the Leadership Challenge, and The Advantage.

Business Writing In A Nutshell

By Val Moeller (CDR)

Writing is a skill that can be learned and improved with practice, reading and listing. The six Cs of good business writing are: Completeness, Correctness, Clearness, Conciseness, Concreteness and Courtesy.

Completeness – Have you included everything that is important or pertinent to say? Did you tell the story using the fewest possible words? Good writing includes everything the reader/decision maker needs to know and nothing more.

Correctness – Make sure to check spelling, names, dates, numbers, grammar, punctuation, etc. Correct grammar is another aspect of appearance. If you want your ideas to be respected, you need to write correctly. Read through your final drafts carefully, looking for errors. Insure that the reader's attention is focused on your message, NOT on your errors.

Clearness – Have I used too many words to express simple, unimportant, or obvious ideas?

Conciseness - Have I used vague words instead of more vivid and convincing specific words? Did I write to make the intent clear and specific? Have I used only essential words to get my message across to my reader? Sometimes we provide irrelevant details or more information than readers need.

Concreteness – Real, actual, or referring to a particular, specific, not general or abstract idea. Have I keyed the language to my reader's understanding?

Courtesy – Have I expressed my ideas so that the readers will feel I am helpful, courteous, and human? Have I avoided using an authoritarian tone when telling others what to do?

To begin writing a draft – begin anywhere. You can discuss it aloud, ask someone else to review, or put it aside and look at it later. Remember that you will probably have several revisions, and proofread, proofread, proofread.

Writing needs to answer all of the questions – **Who, What, When, Where, Why and How**. Now get to work and good luck!

person. Pat was a mentor, coach, and teacher for many of us. I can speak directly to that statement. I remember Pat at meetings saying, “Mister President”. When Pat said, “Mr. President”, took off the glasses, smiled, and tilted her head, I would just sit down, because I knew this was the teaching moment for everyone. Pat was loved by everyone who had the pleasure of meeting her. She was always professional and never wavered from being politically correct. She had a smile and laugh that would light up a room, and make you feel loved without question. She left some large shoes to fill because of her work precise ethics.

Pat attended the University of California at Berkeley from 1954-1958, where she earned her BA degree in Public Administration and Economics. She was a lifelong supporter of the California Golden Bears football team. From 1960-1963, she attended the University of California at Los Angeles where she worked on graduate studies in Public Administration.

We are not quite sure when Pat began her career with the Employment Development Department (EDD) but she was the Regional Administrator in Southern California from 1982-1986. She was responsible for Job Services and Unemployment Insurance operations in eight counties. She then moved to Sacramento and served as the Disability Insurance Branch Deputy Director from 1986 – 1993. From 1993 – 1999, she was the Division Chief for the Insurance Accounting Division.

Pat’s California Workforce Connection (CWC) formerly IAPES/IAWP experiences were numerous and we can’t cover all of it here. Most recently Pat had served as our Executive Office Manager where her du-



“Pat was a wonderful gem that the California Chapter treasured all of these years. She carried out her tasks on a daily basis and always with a smile. She was a dear and trusted friend.” – *Retiree Chair Audrey Baker*

“Pat is fondly remembered for her many friendly conversations and her kindness to all during the years I have known her. She will be missed by me.” – *Retiree Carol*

“I am SO sorry to hear this news. I worked for Pat early in my career and found her to be a very professional yet empathic leader. May she Rest in Peace and God grant her family the strength to bear this loss.” – *New retiree Manju*

“Pat Thornton was also a great EDD Leader. She was one of my speakers during the Tax Branch Management Institute. She had such confidence and yet very humble. My most sincere condolences and prayers to her family.

– *Author Unknown*

“I’ll always remember Pat!” – *Ana*

“I am so sorry. Your mom was an awesome lady.”

– *Prince James*

“I worked for Pat as the Budget and Premises Specialist for a year during the 80s. She was very, very bright and lots of fun.” – *Teri*

“I am so sorry for the news. Pat was a nice lady.” – *Jardane*

ties and responsibilities were very important to our organization. She was the person who edited and published the chapter newsletter *Cal-Liope*. She maintained all of the records for the State Chapter. She was responsible for sending out all notices of the board meetings and all reports submitted by the board members to the entire Board of Directors. She notified the Secretary of State with the new officers. This is required by law. Her financial duties included everything related to accounts receivable. She was also the contact between us and the Controller’s Office. Her negotiation and communication skills have been essential to the continuing relationship with the Controller’s Office. She had custody

of the Karl E Bybee Education Fund, the Education Fund, and the Toll Trust Fund.

Pat served in many capacities during her CWC career. She served as the State Chapter President from 1981-1983. She was heavily involved with the Annual State Educational Conference/Convention. She was a District Representative several times.

Pat paid special attention to membership information. She coordinated and collaborated with the Membership Coordinator and State Chapter Treasurer. She also had to have good working relationship with all members of the board as she was the ‘GO TO PERSON.’

Pat was a critical member of the Past President’s Association (PPA). She didn’t miss a

meeting up until the last couple of years when she was sick. But she always followed up with the group to see what was going on. Past President (1984-85) Sydney Rogers states, “Pat was my first boss when I transferred from Sacramento to San Francisco in 1975. She introduced me to IAPES and asked me to be her Education Chair. My IAPES career took off after that and became an integral part of my EDD career development thanks to Pat’s coaching. Her expertise, knowledge, and laughter will be missed and she will always be in my memory and heart.” Tim Mullins, Past President (1991-92) states, “Pat was responsible for getting me into computers at EDD. This is a tremendous loss for me personally and for IAPES.” Sory Hinton, Past President 1998 – 2000, states, “My heart goes out to her family and to us. We have lost a warrior. Life is short and we all will come to that impasse. May God bless her soul and God bless you also. Lovingly, Sory.”

Raymond Cabrera, Past President (2006-08) states, “I first met Pat at my first Educational Conference in Palm Springs back in 2003. Because of her and a few others I stayed active for the last 21 years. She was instrumental in mentoring me through the last 16 years and advised me along the way as to proper protocols for association officers. She edited my Cal-Liope articles and would even call me to submit an article when she was short of articles for the next publication. We discussed many subjects, when she thought membership needed clarification. She kept me on my toes when she thought I was out of line. I owe her a great deal of gratitude for teaching me not only the ropes

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A Few New Laws for 2020

By Dinah White,
Legislative Chair and
LA Chapter Member

Former California Governor Jerry Brown signed one of the toughest data privacy laws in the nation. The new law, California Consumer Privacy Act of 2018, has been compared to the European Union's General Data Protection Regulation (GDPR), and goes into effect in 2020.

While the California Consumer Privacy Act of 2018 does not have the exact same provisions as GDPR, it is close enough in many respects. The Act includes giving consumers the right to know how their data is used, why it is being collected, and also to bar companies from selling the data.

According to the California Consumer Privacy Act website, the new law (which was called AB 375) gives residents of California the most comprehensive consumer privacy rights in the entire country. Specifically, the new law gives residents:

- The right to know all data collected by a business on you;
- The right to say no to the sale of your information;



LEGISLATIVE UPDATE

- The right to delete your data;
- The right to be informed of what categories of data will be collected about you prior to its collection, and to be informed of any changes to this collection;
- Mandated opt-in before sale of children's information (under the age of 16);
- The right to know the categories of third parties with whom your data is shared;
- The right to know the categories of sources of information from whom your data was acquired;
- The right to know the business or commercial purpose of collecting your information;
- Enforcement by the Attorney General of the State of California;
- The private right of action when companies breach your data, to make sure these companies keep your information safe.

STAMP OUT: Assembly Bill 216 (Lorena Gonzalez, D-San Diego)

If you choose to vote by mail, you will no longer have to pay postage. The law works to ensure voting is free for all Californians by requiring elections officials include a return envelope with prepaid postage when delivering vote by mail ballots. Local agencies could ask the state to reimburse them for the new costs, which are estimated at \$5.5 million.

REMEMBERING PAT THORNTON: FROM PAGE 1

of the Association, but in life as well. She was one of the go-to-people I would go to for advice over the years. I will miss her."

PPA President Nan Bowman states, "I first met Pat in the early 1980s. In my opinion, she always stood out as a role model and applied her values to her family, friends, employer, and our association. She was so smart and intellectual but humble, never judgmental or put anyone down. She was also a culinary queen in the kitchen. She brought home made

hors d'oeuvres for a reception on the eve of one of our board meetings. I believe she catered her granddaughter's wedding reception. She enjoyed decorating and gardening." Nan served as State Chapter President 2001-02.

Pat always encouraged retirees to continue as retirees and stay connected assisting future generations of leaders.

Pat's interests included quilting, American history, cooking, reading, and computers. "I believe that everyone's statements

in this article sum up how I felt about Pat. It was my pleasure to write up the nomination for Retiree of the Year 2016. She was truly deserving." Val Moeller, Past President 2002-04. I believe the following quote from Eleanor Roosevelt sums up Pat, "One's philosophy is not best expressed in words; it is expressed in the choices one makes...and the choices we make are ultimately our responsibility."

Pat you are LOVED and will be MISSED.

VETERANS CORNER

March: Spring Time

By Dimetrios Vandiegrieff,
Vice President, California
Workforce Connection,
Los Angeles Chapter

The month of March was named for the Roman God of War, MARS. Traditionally, this was the time of year to resume military campaigns that had been interrupted by Winter. The month of March encompasses not only the beginning of spring, which is officially March 20, 2019, this year and also includes many other important days like Ash Wednesday, St. Patrick's Day and International Women's Day. I want to sing the PRAISES of all Women, especially our fellow women veterans who are our Mothers, Sisters, Aunts, Co-workers, and Leaders; who are the pillar, strength, and backbone of this great nation and World!

International Women's Day was celebrated on March 8, 2019, and I want all of us to take a moment this month, and recognize at least one woman who has made a difference in the lives of others. This year, I want to recognize a special woman who has been helping people for many years. She has done this thru her church family and to her work family. She has helped so many people and she has given above and beyond to our veterans. She has contributed so much time, energy, effort to assisting veterans, and honoring veterans. She is the incomparable Ms. Dinah White, Veterans Program Manager/Alternate Site Manager of Compton Workforce Services-THANK YOU for all that you do! She is a recent winner of the Veteran Advocacy of America 2019 Shiny Star Honoree Winner for supporting Women Veterans.

How To Increase Your Personal Branding Through LinkedIn

By Patricia Coladonato,
Puerto Del Sol member

Misti Allred, an HR professional and Job Club facilitator, spoke to members of the California Workforce Connections on the need to build a personal brand through LinkedIn. Personal branding is the practice of people marketing themselves and their careers as brands.

Allred explained that a personal brand is a visual indication of your performance, contributions, and value your current employer gets from you, and that your next employer can expect from you.

Branding yourself through social media sites like LinkedIn helps keep you current in your chosen field, it can open doors, and creates a lasting impression on others.

LinkedIn is not your average social media option – it is a place to show how you make money professionally, “it is not the place to show off your latest party pictures.” Allred said.

“EDD does a good job of branding its social media pages through images, photos, logos and messages. But how can we as employees help brand our



company, while also branding ourselves?” Allred asked the attendees.

- Showcase the company you work for in your profile
- Tell people what do you do for the company and how you make the company successful
- Include the company’s value and mission summary, maybe a link to the mission/value page
- Include a LinkedIn URL for your company’s page and company website
- Sell yourself as part of the company you work for, not as someone looking for a job
- Get connected and attach

- yourself to your company page
- Follow the company page – like, comment and share
- Follow associated pages
- Build up your network - find fellow employees and former coworkers and connect them to your network
- Follow your company’s leaders
- Focus on the quality of your connections, do not connect just to connect
- Seek out people in your field, look for those you admire or who represent their company in a way you like

Allred explained that fellow employees are important to

follow because they too should also be networking for the state. And you want endorsements from former coworkers so people outside your network can see you as well.

Having 300 connections in your network is a good number – “more than that and it becomes too muddy,” Allred said.

When asking people to join your network add a personal note so they know who you are.

Other tips included:

- Share company content
- Watch company site for things to share
- Stay within company values
- Check news page of company site
- Post daily or weekly

Things to keep in mind:

- Consider what your motives are
- Who your audience is
- What your goals are

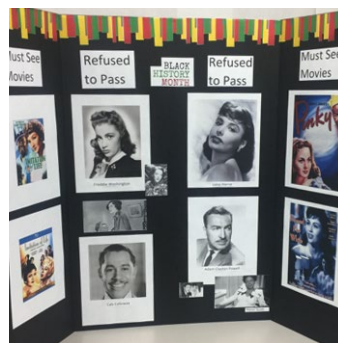
Loving your job is something that others will notice, and people will think you work in a great work environment. Remember, you are always representing your workplace, so what you write is who you are to anyone reading the post.

Black History Month: Sharing Educational and Cultural Experiences

By Dadisi Elliott, President,
Cassie Jones, Member,
San Gabriel Valley Chapter

During the month of March 2019, San Gabriel Valley Chapter partnered with the Pasadena Workforce Services and Foothill Workforce Investment Board to co-sponsor a series of educational experiences and cultural celebrations for Black History Month.

Our month began on February 6, with a mini-museum complete with artwork, maps, articles, photos and paintings shared from the personal collections of participating staff. Our second event on February 13, featured a Nigerian born



guest speaker Omatshola Dafeta, Esq. We were taken on an amazing visual journey of Nigeria. It highlighted the geography of the African continent, European influence, Nigeria’s formation as an independent nation, and the multi-faceted cultural of the country. Fol-

lowing that talk was Cornelius Daniels, the SER manager. On February 20, he provided an educational presentation titled “Passing” which explored how many blacks passed for white as a survival skill, and all of its complexities. The final celebration occurred on February 28, with a “Family Reunion BBQ” and featured entertainment by LA, Swing Dance Posse (LASDP). The food was delicious and the BBQ was plentiful! The dancer’s from LASDP and VPSS were awesome! We were actually in the presence of dance royalty, Mr. Chester Whitmore! These legends shared the historical aspects of

many popular dances that originated in the African-American Community. The dancers were inclusive and invited several of members to participate!

San Gabriel Valley, in conjunction with The Diversity Committee was pleased with the level of participation. This was the first Membership Recruitment activity hosted by SGV. Approximately thirty participants attended and fifteen were identified as potential new CWC members. Participants expressed keen interest in future CWC activities, including Lunch and Learn Workshops, and other engaging knowledge-filled activities.

Orange Empire Chapter Presents Awards

by Nanette Bowman,
Orange Empire Chapter Secretary

The Orange Empire Chapter celebrated their annual awards dinner at Moreno's Restaurant in Orange on Friday, March 1.

Michael Kane, EDA of the Anaheim UI Center was the Master of Ceremonies. Nominees honored were from Disability, Unemployment, Workforce and Tax Branches. Honored were Sylvia Arias from Chino Hills DI; Santa Ana DI Alfonso Flores, Susana Gonzalez, Gigi Mai, Lisa Syt and



Worker's Compensation Specialty Unit consisting of Dennis D'Arminio, Adriana DeCastro, Alfonso Flores, Susana Gonzalez, Margaret Hatch, Mark Klein, Wendy Michaels, Doris O'Donnell, Mario Rivas, Guillermo Rodriguez, Noreen Sottosanti, Lisa Syt, and Michael Trinh. Unemployment Insurance Branch winners include Southern Division EDA's Helen Nguyen and Jose Ozuna; UI Anaheim individual Clarisa Ruiz; Overpayment Team: Allina Duran, Phoebus Hon, Winna Hui, Thao Luu, Rhonda Nitschky, Parul Patel and Special Project Appeals Unit: Ernie Fancuberta, Vanessa Ho, Rhonda Nitschky, Blanca Romero, Tiffany Trinh, and Van Vilaiphanh – UI Pacific Center individuals Christine Le George, Omar Rosas, and Jacqueline West; DMV Volunteer Team: Brenda Cuevas, Nayan Halankar, Michelle Loayza-Alcala, Robert Marquez, Liliانا Martinez, Kari Pham – Overpayment Unit: Cynthia Chapman, Jonathan Chou, Rita Delgadillo, Sandra Garcia, Jennifer Ho, Pamchal Golchinzadeh, Annie Nguyen, Yasmin Silvestri, Kristina Vu – Multifunctional Center Group: John Abueg, Thomas Canal, Jaime Contreras, Naomi-Uyen Dang, Eleanor Garcia, Pamchal Golchinzadeh, Melesio Gordillo, Tary Ho, Michelle Loayza-Alcala, Robert Marquez, Liliana Martinez, Anthony Montes, Giovanni Nepomuceno, Molly Pham, Sandra Romine, Omar Rosas, Andrea Saldana, and Yasmin Shirazi; UI Buena Park individuals Thu Cai and Jackie Sims; Appeals Unit:

Josine Cabanting, Yuhui Chen, Jojo Hirsirinuphan, Huy Le, Joanna Nunez, Vivian Portillo, Julie Soto; Claim Filing Refresher Trainers: Maritza Cardenas, Tanya Diep, and Kim Toek; Determination Wages Refresher Trainers: Maria Bueno, Vivian Portillo, and Julie Soto. Workforce Anaheim Office individual Rosa Franco, Julio Martin, and GLAD

Team Bennie Barber and Steven Rash – Garden Grove Workforce Team: Giselle Beltran, Maria Crespo, Nga Do, Tommy Le, Audrian Nguyen, Vickie Sanchez, Kim Sykes, Linda Taylor, Marta Turcios, Chau Vuong, and Jenny Wang – Santa Ana Cluster individual Veterans Frank Fletcher and Management Team: Catherine Caldera, Thach Dinh, Jessica Linares and Ana Martini. Tax Branch individuals: Sean Saligumba and Maria Siao.

UI Southern Division Chief Agustin Huerta presented Michael Kane with the Administrator Award from the Orange Empire Chapter and the Employee Performance Award to Jacqueline West of the Pacific Center. Other UI presenters were Michael Kane to 017, Maria Chuayuiso to 180, and Sofia Guzman to 019. Rob Claudio, Deputy Division Chief of Southern Workforce, presented his branch awards. Grace George, DIPM I, presented Santa Ana DI awards and Susan Le, DIPM III, presented Chino Hills DI awards. Grisel Razon, Area Audit Program Manager, presented TAX awards.

Orange Empire sincerely congratulates all the nominees with special thanks to the nominators and the EDD Executives for their consistent support of CWC.

The Chapter is accepting nominations for 2019-2020 officers as we look forward to the Annual State Conference and providing improved service to our members in the future.



District II Bowl-A-Thon 2019

By Fred Ruibal, Silicon Valley Chapter

On Saturday, January 19, District II CWC held their Annual Bowl-A-Thon/meeting at the Clover Leaf Bowl in Fremont, California. This has long been a District II tradition, where the district's chapters get together in fun competition and comradery. The chapters battle it out for bowling supremacy and bragging rights. This year's event was a little different in a few respects. In previous years District II consisted of three chapters: San Francisco, East Bay, and Silicon Valley. The San Francisco Chapter was decommissioned last year. The East Bay Chapter and the Silicon Valley Chapter now represent District II. The teams were smaller, but the fun and competitive competition did not stop.

This was the first Bowl-A-Thon under our new banner of the California Workforce Connection. You could feel the pride beaming as the new banner was displayed. We did not have a district caucus to choose delegates as in previous years. We had our general meeting to discuss District II business and to network. In spite of the changes, this year's bowl-a-thon/meeting turned out to be a great success. Fellow CWC members Ray Cabrera and Val Moeller also joined in on the fun by participating with us as they have done for the last few years. I was very happy to announce that Silicon Valley brought home the trophy for the second year! But all in all, everybody had a good time, and are looking forward to next year

How To Recruit New Members To CWC:

Organize a luncheon or other fun activity as a recruitment event. Invite as many prospective members and their spouses or significant others as possible. While having fun and socializing at the get together, include some educational benefits and invite them to join your chapter of CWC.



Smooth Sailing

By Peter Gallerani, Inland Empire Chapter

The 2019 CWC Educational Conference Cruise left the port of Long Beach on February 17, on a 4-day journey that stopped at Catalina Island and Ensenada Mexico. Last year, rough seas on the days of departure caused the itinerary to be changed, making the first port Ensenada instead of Catalina Island. This year, the seas were calm, so Catalina was the first port of call. The weather also cooperated. Even though it was cloudy on the day of departure, the sun broke through the clouds and made both days in Catalina and Ensenada bright and warm.

The 27 passengers in our group participated in a number of various excursions; tours in a jeep, zip-lining in Catalina, wine tasting, cooking your own lunch while learning about the various ingredients used in Mexican cooking, (and, of course shopping) in Ensenada. Whatever their choices were, all of our cruisers expressed that they enjoyed their times on shore.

Each evening, we had the opportunity to dine together and enjoyed conversing about the day's adventures; all over a fine 3 course meal. After dinner, our cruisers were free to do some onboard shopping, enjoy one of the nightly shows in the ship's lounge, go dancing, take in a comedy club act, try their luck at the casino, or just spend some quiet time.

After we had visited our two ports of call, our cruise featured three speakers, who made their presentations on the morning of our 'day at sea.' Sylvia Garibay, EDA—UI Leadership Academy, spoke on 'Learning Leadership.' Thomas Flournoy, Workforce Service Southern Division Chief, presented. 'We're All in This Together—Promoting Staff Engagement.' Our third speaker, Dr. Richard Schmidt, PhD, spoke about Communication and Coexistence Fundamentals. All of our speakers were motivational and offered new insights and valuable information on how we can become better communicators and leaders.

After the conference concluded, there was still a half a day left to just enjoy some of the various activities going on all around the ship. Some of our companions relaxed with a cocktail, participated in a trivia contest, spent time around/in the pool or spa, took advantage of a spa treatment, had a great hamburger at Guy Fieri's Burger Joint, or just found a comfortable place and took a nap. At 5:00pm, we were treated to a complimentary cocktail party, where all of the group had the opportunity to sit, recap some of their adventures, and get to know each other a little better. After dinner we all gathered around the ship's main staircase for a group photo, and then a final show in the lounge before retiring in preparation for an early debarkation the next morning.

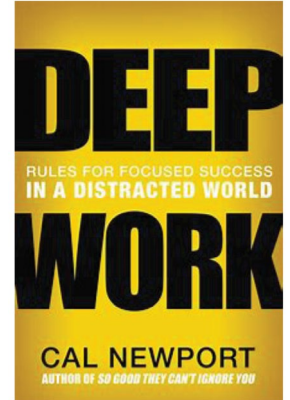
From the feedback I received, everyone really enjoyed themselves, and is looking forward to another cruise next year. I know I am. I look forward to going on some new adventures and taking in some of the sights I didn't get a chance to experience this year. If you like cruising, or maybe have never been, I encourage you to consider making plans on joining us for the 3rd annual CWC Educational Conference Cruise, which will be sailing in May of 2020.

CWC State Chapter Book Club

By Arlene Bautista
East Bay Chapter

The CWC State Chapter Book Club is going strong! Started in the fall of 2017 by Past President Collette Nwonye and fully supported by current President James Thomas, Book Club has continued to provide people with another option of investing in their own leadership development.

The current book selection is *Deep Work: Rules for Focused Success*



in a Distracted World by Cal Newport. Deep work is defined as the ability to focus without distraction on a cognitively demanding task. It is a skill in which you develop the ability to master complicated information and produce better results in less time.

Discussions are conducted every other Thursday evening and the discussions are often fun and lively. At this writing, we are well over halfway into the book. In a recent discussion, participants discussed the four different types of Deep work Scheduling based on their lifestyle and job. Also, each discussed their "shutdown ritual" at the end of the day.

Discussions are conducted every other Thursday evening and the discussions are often fun and lively.

Joining the book club is easy to do. Just send an email to caworkforcebc@gmail.com if you are interested. Book Club questions are emailed to participants prior to discussion night.

Interested in learning how to lead yourself and lead others?

•••••

Join the California Chapter Book Club

•••••

Bi-monthly Discussions

•••••

Free of charge

•••••

Chapter discussions are now held Thursday evenings so more are able to participate

**EDUCATIONAL CONFERENCE:
FROM PAGE 1**

active session produces knowledge that supports follow-up by the members after the conference. The demonstrated techniques for identifying a hot topic and the diversity of perceptions can be used, repeatedly, to test ideas about disruption and strategy. The methods promote bi-in at all levels. Results fit the organization's culture and governance. WOW!

As our second speaker **Coach Ron Nash** is a LinkedIn mastermind and Inspirational speaker. Through his innovative combination of social technology, career coaching and mentoring, Coach Ron is redefining how students and professionals climb the career ladder in the 21st.

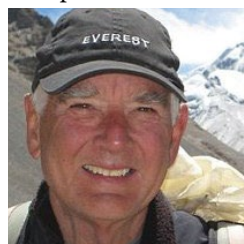


COACH RON NASH

He has helped thousands of individuals to help them gain clarity and show them the secret strategies on the LinkedIn platform the need to get hired.

> <https://www.instagram.com/coachronnash>

To close out our event we picked a motivational speaker, **Bill Burke**. Mr. Burke professes to be an amateur mountaineer, but actually practiced law for over 45 years in the L.A. area before turning to mountain climbing. His presentations he sometimes uses the "Lessons Learned From The Mountains" to exhibit goal setting. "I don't care who you are or what difficulties you face in your life, you should make great plans for your future". There is no limit to what you can accomplish in life if you dream big, commit yourself to success and work hard".



BILL BURKE

Along with all these fantastic speakers we will also celebrate the award winners for 2018 at our luncheon. Don't miss this opportunity to see and hear a great conference with a lot more to come in the future.

> <http://eightsummits.com/about-me>

If you know of a fantastic speaker please pass on the information to me so that we can see if we can use them in up coming presentations.

Education ★ Innovation ★ Opportunity



California WORKFORCE Connection

Education - Innovation - Opportunity The California Workforce Connection Annual Education Conference

APRIL 26, 2019

Ab
AYRES HOTEL

COSTA MESA / NEWPORT BEACH

325 Bristol Street



Room reservations: \$120 plus taxes or prevailing government rate for single/double
Call 1-800-322-9992 before April 3, 2019; ask for: California Workforce Connection
Free shuttle from Orange County Airport and free self-parking

Register Early and Save! – Postmark your Registration by April 10, 2019

Early Registration Prices:

- Member \$50
- Non-Member \$70
- Retiree \$45
- PI Member \$40

After April 10 Prices:

- Member \$60
- Non-Member \$80
- Retiree \$50
- PI Member \$45

For further information, contact:

Nan Bowman, 714-269-0612 nanettebowman@cox.net

Credit cards accepted on Pay Pal (code is my email; add \$3 convenience fee, please)

2019 CONFERENCE REGISTRATION FORM

Complete and mail this form (one form per person) with your check (payable to CWC) to:
Nanette Bowman, 2006 Port Albans Circle, Newport Beach, CA 92660

Name _____

Address _____

City _____ State _____ Zip _____

E-mail _____

Home Phone: _____ Work Phone _____

Local Office Name and Number _____

Local Chapter _____

Check Number _____ Amount Enclosed \$ _____

Please indicate dietary restrictions if applicable _____

Membership Application

New
 Update
 Renewal
 Date: _____

Mail form (and payment) to: Lucely Tut, Membership Coordinator, 303 W. Elm Street, Oxnard, CA 93033

Name:

Last name

First Name:

MI

Local Chapter:

Telephone Number:

Home email:

Address:

Number and Street Address

City

State

Zip Code

Employer:

City

Job Title:

ARU:

Bargaining Unit:

(If applicable)

(If applicable)

Type of Member & Association Annual Dues Amount

Partner/Non-State Employee: \$98.00
 Cash/Check Payment: I hereby agree to be sent an annual invoice for renewal of dues.

Retiree: \$36.00
 Cash/Check Payment: I hereby agree to be sent an annual invoice for renewal of dues.

EDD State Supervisor/Exempt Employee: \$0.00

I agree to provide my full social security number, which will be kept confidential. **SSN #:** _____ - _____ - _____

EDD State Employee Bargaining Unit 1 or 4: \$48.00

I agree to provide my full social security number, which will be kept confidential. **SSN #:** _____ - _____ - _____

Automatic Deduction: By checking this box, I hereby authorize the State Controller's Office (SCO) to automatically deduct **\$4.00** from my salary each month and transmit, as designated, an amount for membership dues to the CWC. I certify that I am now a member of the CWC and allow the organization to establish, change and/or cancel my deduction. This authorization will remain in effect until I submit a written request to the SCO to cancel this deduction and termination of membership will cancel all deductions made under this authorization. I understand that processing may take 2-3 pay periods.

-OR- **Cash/Check Payment:** I hereby agree to be sent an annual invoice for renewal of dues.

Other State Employee (Non-EDD): \$98.00 – Refer to your Bargaining Unit Contract for possible reimbursement.

I agree to provide my full social security number, which will be kept confidential. **SSN #:** _____ - _____ - _____

Automatic Deduction: By checking this box, I hereby authorize the State Controller's Office (SCO) to automatically deduct **\$8.17** from my salary each month and transmit, as designated, an amount for membership dues to the CWC. I certify that I am now a member of the CWC and allow the organization to establish, change and/or cancel my deduction. This authorization will remain in effect until I submit a written request to the SCO to cancel this deduction and termination of membership will cancel all deductions made under this authorization. I understand that processing may take 2-3 pay periods.

-OR- **Cash/Check Payment:** I hereby agree to be sent an annual invoice for renewal of dues.

I understand that the processing of this form/payment may take 1-3 months and that the California Workforce Connection (CWC) organization does not issue refunds.

Member Signature: _____

Date: _____

Recruiter's Name: _____

Local Chapter: _____